

# SALT POINT MARKETS

## **REBRAND & GRAND OPENING**

"We are seeing a 20% increase since before the advertising ran and our opening"

-Todd E.
Partner

#### BACKGROUND

- SALT POINT MARKET & CAFE is an eatery and grocery market serving a local geographic area that previously had a similar business in the same location.
- The client is rebranding and promoting their grand opening.
- The patrons are primarily 35+ with the greater density being 45+ and is made up primarily of local residents.
- Additionally, there are tourists that pass through the area during all four seasons, so the proximity with a major highway combined with the origin and destination clusters is a consideration for targeting.

#### CHALLENGES

- Distancing & differentiating the client from a previous similar business that had a negative reputation at the same location.
- Getting the word out about their grand opening in a short amount of time
- Creating marketing content and advertising creative to target:
  - Grand Opening for business
  - Introduce & Showcase their offerings
    - Cafe
    - Pizza
    - Grocery & sundries market
- The pizza offerings are a separate entity that previously had its own establishment in the area under the Valley Pizza brand.

#### SOLUTION

Rapid marketing campaign development using paid and organic digital marketing, combined with an opening day promotion. Creative for each strategy.

#### ACTION

- Paid Advertising (PPC)
  - Media buy & campaign management
  - Google Display ads ran for several days prior to the opening
  - Good Search ads ran for several days prior to the opening (examples from ad manager)
  - Video Ads targeting customers with specific offerings
    - o Pizza
    - Catering
  - Facebook Promoted Posts

### - Organic

- Facebook Business Page
  - Served as a hub for announcements
  - Landing page for advertising.
  - A new website was a secondary landing page destination.

#### - Creative

- Design, copy & production
  - o GDN, Search, & Youtube

#### RESULT

- The Grand Opening day was a success and well-attended
- There was a 20% increase in business after 1 week of advertising
- FB promoted posts and organic achieved a significant following, engagement, and user-contributed content

#### YOUR BRAND

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